

If you own a Stoves, Belling or New World gas range cooker:

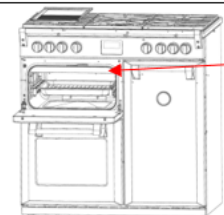
YOU MUST ONLY USE THE GAS GRILL WITH THE DOOR OPEN

Glen Dimplex Home Appliances (Stoves, Belling, New World) and the Office for Product Safety and Standards (OPSS) are advising that an investigation is ongoing into a fatality due to carbon monoxide poisoning where a gas range cooker was in the premises.

The investigation into the tragic death is ongoing and the family and friends of the person who has died have our deepest sympathies. Given the risk of carbon monoxide, we are contacting consumers to remind them that they **MUST USE THE GAS GRILL WITH THE DOOR OPEN**, as detailed in the instruction manual.

A number of Stoves, Belling and New World gas range cookers are impacted and so it is important that you make contact with us via 0800 110 5728 or email consumersupport@glendimplex.com. By doing so, we can confirm if your cooker is affected and keep you updated with the latest advice. If you no longer own the cooker, it is still extremely important that you contact us to let us know who now owns it so that we can contact them too.

You will need your model number, starting with 4444, and serial number when contacting us. This can be found by opening the main oven door. It is located on a badge on the frame above the grill cavity.

	<p>Product model & serial number can be found here:</p> <p>Example Serial below:</p> <p>ST STER S1000DF Stainless steel Customer Helpline: 0844 815 3740 Model Number: 444444492 Serial Number: 20801601 **For full details please see rear of appliance**</p>	<p>Further information on carbon monoxide can be found here:</p> <p>Health & Safety Executive: https://www.hse.gov.uk/gas/domestic/co.htm</p> <p>Gas Safety Register website: https://www.gassaferegister.co.uk/gas-safety/carbon-monoxide-poisoning/</p> <p>The Carbon Monoxide and Gas Safety Society: https://www.co-gassafety.co.uk/</p>
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We are actively reminding all of our consumers and owners of these gas range cookers that they **MUST OPERATE THE GAS GRILL WITH THE DOOR OPEN** as detailed in the instruction manual. **DOING SO POSES NO RISK OF CARBON MONOXIDE BUILD-UP.**

We have stringent health and safety measures in place, and all of our cookers are tested to industry standards and by the British Standards Institute (BSI) before they are made available to buy.

We will continue to raise awareness of the risk of carbon monoxide poisoning and to encourage the highest standards of testing industry-wide. We are working closely with the OPSS to highlight the risks of carbon monoxide and we support their message of informing consumers to only use gas grills with the door open.

Consumers with one of these gas range cookers in their home can continue to use the product as per the instruction manual, but **MUST ENSURE THAT THE GRILL DOOR IS LEFT OPEN WHILST THE GAS GRILL IS IN OPERATION.**

Appliance Use:

All gas appliances must be installed and operated in accordance with the manufacturer's instructions supplied with the cooker. Correct use and adequate ventilation is essential to ensure safe use of these cookers. Using an appliance for any purpose, other than that for which it is designed, can cause serious safety issues. The grill cavity in these appliances is designed for open door grilling and the grill must not be used as an oven, a space heater, or any other purpose.



Which products are affected?

110cm –		100cm –
444440400 BEL CLASSIC 110GT Blk*	444440218 NW 100GT Car	444444269 BEL FARMHOUSE 100G CB Sh Grn
444440401 BEL CLASSIC 110GT Sil	444440221 BEL C/RANGE 100GT Car	444444270 BEL FARMHOUSE 100G CB lbr
444440402 BEL CLASSIC 110GT Crm	444440222 BEL C/RANGE 100GT Sil	444444271 BEL FARMHOUSE 100G CB Dab
444441444 BEL CLASSIC 110GT CB Ssk	444440392 BEL CLASSIC 100GT Blk	444444273 BEL FARMHOUSE 100G CB Mga
444441445 BEL CLASSIC 110GT CB Wbe	444440393 BEL CLASSIC 100GT Sil	444444275 BEL FARMHOUSE 100G CB Hja
444441446 BEL CLASSIC 110GT CB Hja	444440462 NW 100GT Sil	444449442 BEL C/CLASSIC 100G Ant
444441447 BEL CLASSIC 110GT CB lbr	444440792 ST STERLING R1000GT Blk	444449443 BEL C/CLASSIC 100G Sil
444441448 BEL CLASSIC 110GT CB Dab	444440793 ST STERLING R1000GT Sta	444442980 BEL C/RANGE 100GT Blk
444441449 BEL CLASSIC 110GT CB Dda	444440923 BEL CLASSIC 100GT Crm*	444442981 BEL C/RANGE 100GT Crm
444441450 BEL CLASSIC 110GT CB Mga	444441432 BEL CLASSIC 100GT CB Ssk	444442982 BEL C/RANGE 100GT Jal
444441452 BEL CLASSIC 110GT CB Fbu	444441433 BEL CLASSIC 100GT CB Wbe	444444059 BEL KENSINGTON 100G Blk
444441453 BEL CLASSIC 110GT CB Fbl	444441434 BEL CLASSIC 100GT CB Hja	444444060 BEL KENSINGTON 100G Red
444441454 BEL CLASSIC 110GT CB Pbl	444441435 BEL CLASSIC 100GT CB lbr	444444061 BEL KENSINGTON 100G Crm
444444099 BEL COOKCENTRE 110G PROF Sta	444441436 BEL CLASSIC 100GT CB Dab	444449017 BEL KEN 100G Crm
444444100 BEL COOKCENTRE 110G Sta	444441438 BEL CLASSIC 100GT CB Mga	444444200 NW 100G Car
444444101 BEL COOKCENTRE 110G Blk	444441440 BEL CLASSIC 100GT CB Fbu	444444201 NW 100G Sil
444444151 BEL FARMHOUSE 110G Blk	444441442 BEL CLASSIC 100GT CB Pbl	
444444152 BEL FARMHOUSE 110G Sil	444444087 BEL COOKCENTRE 100G PROF Sta	
444444153 BEL FARMHOUSE 110G Crm	444444088 BEL COOKCENTRE 100G Sta	
444444297 BEL FARMHOUSE 110G CB Sh Grn	444444089 BEL COOKCENTRE 100G Blk	
444444298 BEL FARMHOUSE 110G CB lbr	444444117 BEL SANDRINGHAM 100G Blk	
444444299 BEL FARMHOUSE 110G CB Dab	444444118 BEL SANDRINGHAM 100G Sil	
444444300 BEL FARMHOUSE 110G CB Wbe	444444119 BEL SANDRINGHAM 100G Crm	
444444303 BEL FARMHOUSE 110G CB Hja	444444120 BEL SANDRINGHAM 100G LPG Sil	
444440798 ST STERLING R1100GT Blk	444444139 BEL FARMHOUSE 100G Blk	
444440799 ST STERLING R1100GT Sta	444444140 BEL FARMHOUSE 100G Sil	
444449019 BEL KEN 110G Crm*	444444141 BEL FARMHOUSE 100G Crm	
90cm –		
444410272 ST RICH DX S900G CB Wbe	444410798 ST RICH S900G CC	444410929 ST RICH DX S900G CB Mbl
444410273 ST RICH DX S900G CB Hja	444410799 ST RICH S900G Ant	444410930 ST RICH DX S900G CB Tbl
444410274 ST RICH DX S900G CB lbr	444410806 ST STER S900G BK	444410931 ST RICH DX S900G CB Kte
444410275 ST RICH DX S900G CB Dab	444410807 ST STER S900G SS	444411272 ST RICH DX S900G CB Bgr
444410276 ST RICH DX S900G CB Mga	444410923 ST RICH DX S900G CB Agr	444443466 BEL C/RANGE 90GT Blk
444410277 ST RICH DX S900G CB SH Grn	444410924 ST RICH DX S900G CB lwh	444443467 BEL C/RANGE 90GT Crm
444410278 ST RICH DX S900G CB Ant	444410925 ST RICH DX S900G CB Pmu	444443468 BEL C/RANGE 90GT Jal
444410761 ST PREC DX S900G BK	444410926 ST RICH DX S900G CB Cbl	444443481 ST RICH 900GT Blk
444410762 ST PREC DX S900G SS	444410927 ST RICH DX S900G CB Mmi	444443482 ST RICH 900GT Cha
444410797 ST RICH S900G BK	444410928 ST RICH DX S900G CB Cre	444443485 BEL CLASSIC 90GT Blk

90cm –

444443486 BEL CLASSIC 90GT Crm
444443487 BEL CLASSIC 90GT Sil
444444047 BEL KENSINGTON 90G Blk
444444048 BEL KENSINGTON 90G Red
444444049 BEL KENSINGTON 90G Crm
444444067 BEL GOURMET 90G PROF Sta
444444075 BEL COOKCENTRE 90G PROF Sta
444444076 BEL COOKCENTRE 90G Sta
444444077 BEL COOKCENTRE 90G Blk
444444127 BEL FARMHOUSE 90G Blk
444444128 BEL FARMHOUSE 90G Sil
444444129 BEL FARMHOUSE 90G Crm
444444241 BEL FARMHOUSE 90G CB Sh Grn
444444242 BEL FARMHOUSE 90G CB Ibr
444444243 BEL FARMHOUSE 90G CB Dab
444444244 BEL FARMHOUSE 90G CB Wbe
444444245 BEL FARMHOUSE 90G CB Mga
444444246 BEL FARMHOUSE 90G CB Fbu
444444247 BEL FARMHOUSE 90G CB Hja
444444903 ST RICH DX S900G BK
444444904 ST RICH DX S900G CC
444444935 ST STER DX S900G BK
444444936 ST STER DX S900G SS



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